

**Commonwealth of Massachusetts**

**County of Worcester**

**The Superior Court**

FILED  
IN CLERKS OFFICE  
CIVIL DOCKET#: **WOCV2003-02519-C**

2004 AUG -2 P 12:31

RE: **Steffenberg v Gillman Insurance Agency Inc et al**

TO: **Rhonda L Rittenberg, Esquire  
Prince Lobel Glovsky & Tye  
585 Commercial Street  
Boston, MA 02109-**

U.S. DISTRICT COURT  
DISTRICT OF MASS.

04-40113

**NOTICE OF DOCKET ENTRY**

You are hereby notified that on **06/14/2004** the following entry was made on the above referenced docket:

**Notice for Removal to the United States District Court filed by Aviva Life Insurance Company**

Dated at Worcester, Massachusetts this 17th day of June, 2004.

Francis A. Ford,  
Clerk of the Courts

BY: Alexander Rodriguez, III  
Assistant Clerk

Telephone: 508-770-1899, Ext. 125 or Ext. 105 (Session Clerk)

**Commonwealth of Massachusetts**

**County of Worcester**

**The Superior Court**

CIVIL DOCKET#: **WOCV2003-02519-C**

RE: Steffenberg v Gillman Insurance Agency Inc et al

TO: Kristin M Knuuttila, Esquire  
Prince Lobel Glovsky & Tye  
585 Commercial Street  
Boston, MA 02109

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**NOTICE OF DOCKET ENTRY**

You are hereby notified that on **06/14/2004** the following entry was made on the above referenced docket:


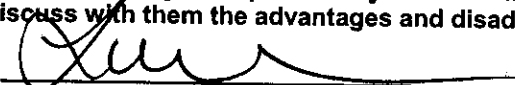
**Notice for Removal to the United States District Court filed by Aviva Life Insurance Company**

Dated at Worcester, Massachusetts this 17th day of June, 2004.

Francis A. Ford,  
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BY: Alexander Rodriguez, III  
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Telephone: 508-770-1899, Ext. 125 or Ext. 105 (Session Clerk)

<b>CIVIL ACTION COVER SHEET</b>	DOCKET NO.(S) <b>03-2519</b>	Trial Court of Massachusetts Superior Court Department County: <u>WORCESTER</u>	
PLAINTIFF(S) <b>ELIZABETH R. STEFFENBERG</b>		DEFENDANT(S) <b>GILLMAN INSURANCE AGENCY, INC.</b>	
ATTORNEY, FIRM NAME, ADDRESS AND TELEPHONE <b>Louis M. Clavatta, Esq., Bowditch &amp; Dewey, LLP</b> <b>311 Main Street, Worcester, MA 01608 (508) 791-3511</b> Board of Bar Overseers number: <b>546481</b>		ATTORNEY (if Known)	
<b>Original code and track designation</b>			
Place an x in one box only:			
<input checked="" type="checkbox"/> 1. F01 Original Complaint		<input type="checkbox"/> 4. F04 District Court Appeal c. 231, s. 97 & 104 (after trial) (X)	
<input type="checkbox"/> 2. F02 Removal to Sup.Ct. C.231,s.104		<input type="checkbox"/> 5. F05 Reactivated after rescript; relief from judgement/Order (Mass.R.Civ.P. 60) (X)	
<input type="checkbox"/> 3. F03 Retransfer to Sup.Ct. C.231,s.102C (X)		<input type="checkbox"/> 6. E10 Summary Process Appeal (X)	
<b>TYPE OF ACTION AND TRACK DESIGNATION (See reverse side)</b>			
CODE NO.	TYPE OF ACTION (specify)	IS THIS A JURY CASE?	
<b>A03</b>	<b>CONTRACT</b>	<b>( F ) ( ) YES (X) NO</b>	
<b>The following is a full, itemized and detailed statement of the facts on which plaintiff relies to determine money damages. For this form, disregard double or treble damage claims; indicate single damages only.</b>			
<b>TORT CLAIMS</b> (Attach additional sheets as necessary)			
A. Documented medical expenses to date:			
1. Total hospital expenses		\$	_____
2. Total Doctor expenses		\$	_____
3. Total chiropractic expenses		\$	_____
4. Total physical therapy expenses		\$	_____
5. Total other expenses (describe)		\$	_____
	Subtotal	\$	_____
B. Documented lost wages and compensation to date			
C. Documented property damages to date			
D. Reasonably anticipated future medical and hospital expenses			
E. Reasonably anticipated lost wages			
F. Other documented items of damages (describe)			
G. Brief description of plaintiff's injury, including nature and extent of injury (describe)			
		\$	_____
<b>TOTAL</b>		\$	_____
<b>CONTRACT CLAIMS</b> (Attach additional sheets as necessary)			
Provide a detailed description of claim(s):			
Plaintiff loaned the defendant \$100,000 and Defendant has failed to make payment.			
<b>TOTAL</b>		\$	100,000.00 plus interest
PLEASE IDENTIFY, BY CASE NUMBER, NAME AND COUNTY, ANY RELATED ACTION PENDING IN THE SUPERIOR COURT DEPARTMENT			
"I hereby certify that I have complied with the requirements of Rule 5 of the Supreme Judicial Court Uniform Rules on Dispute Resolution (SJC Rule 1:18) requiring that I provide my clients with information about court-connected dispute resolution services and discuss with them the advantages and disadvantages of the various methods."			
Signature of Attorney of Record 		DATE: December 31, 2003	

COMMONWEALTH OF MASSACHUSETTS

WORCESTER, SS.

SUPERIOR COURT DEPARTMENT  
OF THE TRIAL COURT

CIVIL ACTION NO.

ELIZABETH R. STEFFENBERG,  
Plaintiff,

v.

THE GILLMAN INSURANCE  
AGENCY, INC.,  
Defendant.

COMPLAINT

03-2519 C  
**FILED**

DEC 31 2003

ATTEST:

*Francis A. Ford*  
CLERK

PARTIES

1. Plaintiff Elizabeth R. Steffenberg is an individual residing in Worcester, Massachusetts.

2. The Defendant Gillman Insurance Agency, Inc. is a Massachusetts corporation engaged in the sale of insurance located in Needham, Massachusetts.

FACTS

3. In or around October 1995, the Plaintiff and her deceased husband, Arthur J. Steffenberg, loaned the Gillman Insurance Agency, Inc. the total sum of \$100,000.00.

4. The Defendant agreed to pay interest on the amount of the loan in the amount of fifteen (15%) percent per annum and to repay all principal and interest on or before December 31, 1997.

5. The Defendant agreed to waive a Demand, Presentment, Notice, and any and all defenses related to the loan.

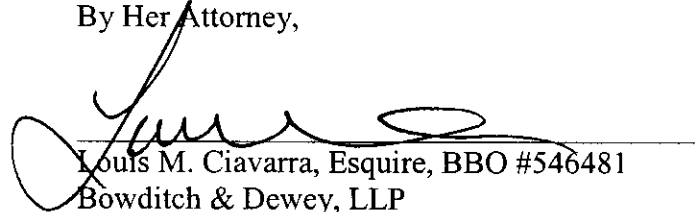
6. The Defendant agreed to pay all costs, including reasonable attorney's fees, incurred in connection with collecting the loan.

7. The Defendant has failed to pay the amounts due on the loan and is therefore in default.

8. Plaintiff has been damaged in an amount of \$100,000.00, plus interest.

WHEREFORE, Plaintiff Elizabeth R. Steffenberg, requests that judgment be entered in her favor and that she be awarded such relief as this Court deems just and equitable.

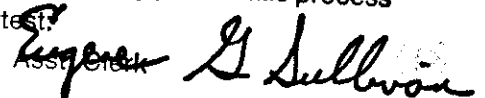
ELIZABETH R. STEFFENBERG,  
By Her Attorney,

  
Louis M. Ciavarra, Esquire, BBO #546481  
Bowditch & Dewey, LLP  
311 Main Street  
P.O. Box 15156  
Worcester, MA 01615-0156  
(508) 929-3408

Dated: December 31, 2003

A true copy by photostatic process

Attest:

  
Eugene G. Sullivan  
Assistant Clerk

(TO PLAINTIFF'S ATTORNEY: PLEASE CIRCLE TYPE OF ACTION INVOLVED:-  
TORT - MOTOR VEHICLE TORT - CONTRACT -  
EQUITABLE RELIEF - OTHER.)

COMMONWEALTH OF MASSACHUSETTS

NORFOLK, ss.

FEB 0 2004

SUPERIOR COURT  
CIVIL ACTION

NO. 03-2519C

ELIZABETH R. STEFFENBERG, Plaintiff(s)

GILLMAN INSURANCE AGENCY, INC., Defendant(s)

SUMMONS

To the above-named Defendant: T. GENE GILLMAN, (Gillman Insurance Agency, Inc.)

You are hereby summoned and required to serve upon Louis M. Ciavarra, plaintiff's attorney, whose address is 311 Main Street, Worcester, MA an answer to the complaint which is herewith served upon you, within 20 days after service of this summons upon you, exclusive of the day of service. If you fail to do so, judgment by default will be taken against you for the relief demanded in the complaint. You are also required to file your answer to the complaint in the office of the Clerk of this court at Dedham either before service upon plaintiff's attorney or within a reasonable time thereafter.

Unless otherwise provided by Rule 13(a), your answer must state as a counterclaim any claim which you may have against the plaintiff which arises out of the transaction or occurrence that is the subject matter of the plaintiff's claim or you will thereafter be barred from making such claim in any other action.

WITNESS, SUZANNE V. DELVECCHIO, Esquire, at Dedham the 19th day of JANUARY, in the year of our Lord two thousand and four

*Suzanne V. DelVecchio* Clerk.

NOTES:

1. This summons is issued pursuant to Rule 4 of the Massachusetts Rules of Civil Procedure.
2. When more than one defendant is involved, the names of all defendants should appear in the caption. If a separate summons is used for each defendant, each should be addressed to the particular defendant.

Attest:

Asst. Clerk

COMMONWEALTH OF MASSACHUSETTS  
SUPERIOR COURT DEPARTMENT  
OF THE TRIAL COURT

WORCESTER, SS.

CIVIL ACTION NO. 03-2519C

ELIZABETH R. STEFFENBERG,  
Plaintiff,

v.

T. GENE GILMAN, STEVEN GILMAN,  
THE GILMAN INSURANCE AGENCY,  
INC., DAVID M. SCOLL, ARBOR  
SECURITIES, LTD.,  
ALLIANCE INVESTMENT  
MANAGEMENT, COMMONWEALTH  
FINANCIAL HOLDINGS INC.,  
FINANCIAL LINKS, INC.,  
T. GILMAN & CO., LTD.,  
FIRST ALLIED SECURITIES, INC.,  
PENSON FINANCIAL SERVICES, INC.,  
AVIVA USA CORPORATION,  
TRADETEK, LTD., TRADETEK, LLC,  
and IVY HELIX, LLC,  
Defendants.

**FILED**

MAIR 116 2004

ATTEST:

*Francis A. Trapasso*  
CLERK

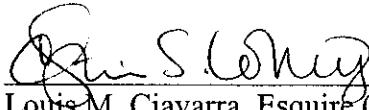
MOTION TO APPOINT  
SPECIAL PROCESS SERVER

13

Pursuant to Massachusetts Rules of Civil Procedure 4(c), the undersigned hereby moves this Honorable Court for the appointment of Francis J. Trapasso and Associates as process servers in the above-captioned action.

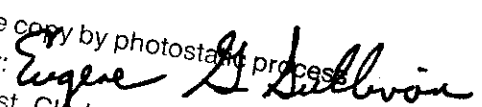
The undersigned swears that to the best of her knowledge and belief, the person to be appointed process server is a constable who is experienced in the service of process, is eighteen years of age or over, and is not a party to this action.

ELIZABETH R. STEFFENBERG,  
By Her Attorneys,



Louis M. Ciavarra, Esquire (BBO #546481)  
Christine S. Collins, Esquire (BBO #639293)  
Bowditch & Dewey, LLP  
311 Main Street  
P.O. Box 15156  
Worcester, MA 01615-0156  
(508) 929-3408

Dated: March 16 2004

A true copy by photostatic process  
Attest:   
Asst. Clerk



COMMONWEALTH OF MASSACHUSETTS

Worcester, ss.

Superior Court  
Department of the Trial Court  
of the Commonwealth  
Civil Action

FILED

APR 01 2004

No. 03-2519C

ATTEST:  
Elizabeth R. Steffenberg,

Plaintiff (s)

V.

T. Gene Gilman, et al.,

Defendant (s)

SUMMONS

\* To the above-named Defendant: T. Gene Gilman

You are hereby summoned and required to serve upon.....  
.....Christine S. Collins....., plaintiff's attorney,  
whose address is Bowditch & Dewey, LLP, 311 Main St., P.O. Box 15156, Worcester, MA 01615-0156  
an answer to the complaint which is herewith served upon you, within 20 days after  
service of this summons upon you, exclusive of the day of service. If you fail to do so,  
judgement by default will be taken against you for the relief demanded in the complaint.  
You are also required to file your answer to the complaint in the SUPERIOR COURT  
Department of the Trial Court at WORCESTER either before service upon plaintiff's  
attorney or within a reasonable time thereafter.

Unless otherwise provided by Rule 13 (a), your answer must state as a counter-  
claim any claim which you may have against the plaintiff which arises out of the  
transaction of occurrence that is the subject matter of the plaintiff's claim or you will  
thereafter be barred from making such claim in any other action.

Witness, SUZANNE V. DEL VECCHIO, Esquire, at Worcester, the 16th  
day of March in the year of our Lord two thousand and  
four.

*Dennis G. Ford*  
[Redacted Signature]  
Clerk

NOTES:

1. This summons is issued pursuant to Rule 4 of the Massachusetts Rules of Civil Procedure.
2. When more than one defendant is involved, the names of all defendants should appear in the caption.  
If a separate summons is used for each defendant, each should be addressed to that particular defendant.

PLEASE CIRCLE TYPE OF ACTION INVOLVED: TORT — MOTOR VEHICLE TORT —  
CONTRACT EQUITABLE RELIEF — CH. 93A — MEDICAL MALPRACTICE — OTHER

A true copy by photostatic process

*Suzanne V. Del Vecchio*  
Asst. Clerk

\* NOTICE TO DEFENDANT: You need not appear personally in court to answer the complaint, but  
if you claim to have a defense, either you or your attorney must serve a copy of your written  
answer within 20 days as specified herein AND also file the original in the Clerk's Office, Superior  
Court, Room 21.

COMMONWEALTH OF MASSACHUSETTS

Worcester, ss.

Superior Court  
Department of the Trial Court  
of the Commonwealth  
Civil Action

FILED

APR 01 2004

No. 03-2519C

ATTEST:

Elizabeth R. Steffenberg,

Plaintiff (s)

v.

T. Gene Gilman, et al.,

Defendant (s)

SUMMONS

\* To the above-named Defendant: Steven Gilman

You are hereby summoned and required to serve upon.....  
Christine S. Collins, plaintiff's attorney,  
whose address is Bowditch & Dewey, LLP, 311 Main St., P.O. Box 15156, Worcester, MA 01615-0156  
an answer to the complaint which is herewith served upon you, within 20 days after  
service of this summons upon you, exclusive of the day of service. If you fail to do so,  
judgement by default will be taken against you for the relief demanded in the complaint.  
You are also required to file your answer to the complaint in the SUPERIOR COURT  
Department of the Trial Court at WORCESTER either before service upon plaintiff's  
attorney or within a reasonable time thereafter.

Unless otherwise provided by Rule 13 (a), your answer must state as a counter-  
claim any claim which you may have against the plaintiff which arises out of the  
transaction of occurrence that is the subject matter of the plaintiff's claim or you will  
thereafter be barred from making such claim in any other action.

Witness, SUZANNE V. DEL VECCHIO, Esquire, at Worcester, the 16th  
day of March in the year of our Lord two thousand and  
four

*Daniel A. Ford*  
[Redacted Signature]

A true copy by photostatic process

NOTES:

1. This summons is issued pursuant to Rule 4 of the Massachusetts Rules of Civil Procedure.
2. When more than one defendant is involved, the names of all defendants should appear in the caption.  
If a separate summons is used for each defendant, each should be addressed to that particular defendant.

PLEASE CIRCLE TYPE OF ACTION INVOLVED: TORT — MOTOR VEHICLE TORT —  
CONTRACT EQUITABLE RELIEF — CH. 93A — MEDICAL MALPRACTICE — OTHER.

\* NOTICE TO DEFENDANT: You need not appear personally in court to answer the complaint, but  
if you claim to have a defense, either you or your attorney must serve a copy of your written  
answer within 20 days as specified herein AND also file the original in the Clerk's Office, Superior  
Court, Room 21.

COMMONWEALTH OF MASSACHUSETTS

Worcester, ss.

Superior Court  
Department of the Trial Court  
of the Commonwealth  
Civil Action

FILED

APR 01 2004

No. 03-2519C

ATTEST

Elizabeth R. Steffenberg,

Plaintiff (s)

v.

T. Gene Gilman, et al.,

Defendant (s)

SUMMONS

\* To the above-named Defendant: David M. Scoll

You are hereby summoned and required to serve upon.....  
Christine S. Collins, plaintiff's attorney,  
whose address is Bowditch & Dewey, LLP, 311 Main St., P.O. Box 15156, Worcester, MA 01615-0156  
an answer to the complaint which is herewith served upon you, within 20 days after service of this summons upon you, exclusive of the day of service. If you fail to do so, judgement by default will be taken against you for the relief demanded in the complaint. You are also required to file your answer to the complaint in the SUPERIOR COURT Department of the Trial Court at WORCESTER either before service upon plaintiff's attorney or within a reasonable time thereafter.

Unless otherwise provided by Rule 13 (a), your answer must state as a counter-claim any claim which you may have against the plaintiff which arises out of the transaction of occurrence that is the subject matter of the plaintiff's claim or you will thereafter be barred from making such claim in any other action.

Witness, SUZANNE V. DEL VECCHIO, Esquire, at Worcester, the 16th day of March in the year of our Lord two thousand and four.

*Francis A. Ford*  
*[Signature]*

A true copy by photostatic process

Attest:

*Esq. G. Sullivan*  
Clerk

NOTES:

1. This summons is issued pursuant to Rule 4 of the Massachusetts Rules of Civil Procedure.
2. When more than one defendant is involved, the names of all defendants should appear in the caption. If a separate summons is used for each defendant, each should be addressed to that particular defendant.

PLEASE CIRCLE TYPE OF ACTION INVOLVED: TORT — MOTOR VEHICLE TORT — CONTRACT — EQUITABLE RELIEF — CH. 93A — MEDICAL MALPRACTICE — OTHER.

\*

NOTICE TO DEFENDANT: You need not appear personally in court to answer the complaint, but if you claim to have a defense, either you or your attorney must serve a copy of your written answer within 20 days as specified herein AND also file the original in the Clerk's Office, Superior Court, Room 21.

COMMONWEALTH OF MASSACHUSETTS

Worcester, ss.

Superior Court  
Department of the Trial Court  
of the Commonwealth  
Civil Action

No. 03-2519C

FILED

APR 01 2004

Elizabeth R. Steffenberg,  
ATTEST

Plaintiff(s)

V.

T. Gene Gilman, et al.,

Defendant(s)

SUMMONS

\* To the above-named Defendant: Arbor Securities, Ltd.

You are hereby summoned and required to serve upon.....  
Christine S. Collins, plaintiff's attorney,  
whose address is Bowditch & Dewey, LLP, 311 Main St., P.O. 15156, Worcester, MA 01615-0156  
an answer to the complaint which is herewith served upon you, within 20 days after  
service of this summons upon you, exclusive of the day of service. If you fail to do so,  
judgement by default will be taken against you for the relief demanded in the complaint.  
You are also required to file your answer to the complaint in the SUPERIOR COURT  
Department of the Trial Court at WORCESTER either before service upon plaintiff's  
attorney or within a reasonable time thereafter.

Unless otherwise provided by Rule 13 (a), your answer must state as a counter-  
claim any claim which you may have against the plaintiff which arises out of the  
transaction of occurrence that is the subject matter of the plaintiff's claim or you will  
thereafter be barred from making such claim in any other action.

Witness, SUZANNE V. DEL VECCHIO, Esquire, at Worcester, the.....16th.....  
day of .....March.....in the year of our Lord two thousand and  
.....four.....

*Francis A. Ford*  
true copy by plaintiff's process  
Attest:  
*Eugene S. Sullivan*

NOTES:

1. This summons is issued pursuant to Rule 4 of the Massachusetts Rules of Civil Procedure.
2. When more than one defendant is involved, the names of all defendants should appear in the caption.  
If a separate summons is used for each defendant, each should be addressed to that particular defendant.

PLEASE CIRCLE TYPE OF ACTION INVOLVED: TORT — MOTOR VEHICLE TORT —  
CONTRACT EQUITABLE RELIEF — CH. 93A — MEDICAL MALPRACTICE — OTHER.

\*

NOTICE TO DEFENDANT: You need not appear personally in court to answer the complaint, but  
if you claim to have a defense, either you or your attorney must serve a copy of your written  
answer within 20 days as specified herein AND also file the original in the Clerk's Office, Superior  
Court, Room 21.

COMMONWEALTH OF MASSACHUSETTS

Worcester, ss.

Superior Court  
Department of the Trial Court  
of the Commonwealth  
Civil Action

No. 03-2519C

ATTEST

APR 01 2004

Elizabeth R. Steffenberg,

Plaintiff (s)

v.

T. Gene Gilman, et al.,

Defendant (s)

SUMMONS

\* To the above-named Defendant: First Allied Securities, Inc.

You are hereby summoned and required to serve upon.....  
Christine S. Collins, plaintiff's attorney,  
whose address is Bowditch & Dewey, LLP, 311 Main St., P.O. Box 15156, Worcester, MA 01615-0156  
an answer to the complaint which is herewith served upon you, within 20 days after  
service of this summons upon you, exclusive of the day of service. If you fail to do so,  
judgement by default will be taken against you for the relief demanded in the complaint.  
You are also required to file your answer to the complaint in the SUPERIOR COURT  
Department of the Trial Court at WORCESTER either before service upon plaintiff's  
attorney or within a reasonable time thereafter.

Unless otherwise provided by Rule 13 (a), your answer must state as a counter-  
claim any claim which you may have against the plaintiff which arises out of the  
transaction of occurrence that is the subject matter of the plaintiff's claim or you will  
thereafter be barred from making such claim in any other action.

Witness, SUZANNE V. DEL VECCHIO, Esquire, at Worcester, the 16th.....  
day of March.....in the year of our Lord two thousand and  
four.....

*Francis A. Ford*  
[Redacted Signature]  
Attest: *[Signature]* Clerk  
Asst. Clerk *[Signature]*  
true copy by photostatic process

NOTES:

1. This summons is issued pursuant to Rule 4 of the Massachusetts Rules of Civil Procedure.
2. When more than one defendant is involved, the names of all defendants should appear in the caption.  
If a separate summons is used for each defendant, each should be addressed to that particular defendant.

PLEASE CIRCLE TYPE OF ACTION INVOLVED: TORT — MOTOR VEHICLE TORT —  
CONTRACT EQUITABLE RELIEF — CH. 93A — MEDICAL MALPRACTICE — OTHER.

\* NOTICE TO DEFENDANT: You need not appear personally in court to answer the complaint, but  
if you claim to have a defense, either you or your attorney must serve a copy of your written  
answer within 20 days as specified herein AND also file the original in the Clerk's Office, Superior  
Court, Room 21.

COMMONWEALTH OF MASSACHUSETTS

Worcester, ss.

Superior Court  
Department of the Trial Court  
of the Commonwealth  
Civil Action

FILED

APR 6 2004

No. 03-2519C

ATTEST:  
Elizabeth R. Steffenberg,

Plaintiff (s)

v.

T. Gene Gilman, et al.,

Defendant (s)

SUMMONS

\* To the above-named Defendant: Commonwealth Financial Holdings Inc.

You are hereby summoned and required to serve upon.....  
Christine S. Collins....., plaintiff's attorney,  
whose address is Bowditch & Dewey, LLP, 311 Main St., P.O. Box 15156, Worcester, MA 01615-0156  
an answer to the complaint which is herewith served upon you, within 20 days after  
service of this summons upon you, exclusive of the day of service. If you fail to do so,  
judgement by default will be taken against you for the relief demanded in the complaint.  
You are also required to file your answer to the complaint in the SUPERIOR COURT  
Department of the Trial Court at WORCESTER either before service upon plaintiff's  
attorney or within a reasonable time thereafter.

Unless otherwise provided by Rule 13 (a), your answer must state as a counter-  
claim any claim which you may have against the plaintiff which arises out of the  
transaction of occurrence that is the subject matter of the plaintiff's claim or you will  
thereafter be barred from making such claim in any other action.

Witness, SUZANNE V. DEL VECCHIO, Esquire, at Worcester, the 16th  
day of March.....in the year of our Lord two thousand and  
four.....

*Francis A. Ford*  
*[Signature]*  
Attest: *[Signature]* Clerk  
*[Signature]* Sullivan

NOTES:

1. This summons is issued pursuant to Rule 4 of the Massachusetts Rules of Civil Procedure.
2. When more than one defendant is involved, the names of all defendants should appear in the caption.  
If a separate summons is used for each defendant, each should be addressed to that particular defendant.

PLEASE CIRCLE TYPE OF ACTION INVOLVED: TORT — MOTOR VEHICLE TORT —  
CONTRACT EQUITABLE RELIEF — CH. 93A — MEDICAL MALPRACTICE — OTHER.

\* NOTICE TO DEFENDANT: You need not appear personally in court to answer the complaint, but  
if you claim to have a defense, either you or your attorney must serve a copy of your written  
answer within 20 days as specified herein AND also file the original in the Clerk's Office, Superior  
Court, Room 21.

COMMONWEALTH OF MASSACHUSETTS

Worcester, ss.

Superior Court  
Department of the Trial Court  
of the Commonwealth  
Civil Action

FILED

APR 01 2004

No. 03-2519C

ATTEST:

Elizabeth R. Steffenberg,

Plaintiff (s)

v.

T. Gene Gilman, et al.,

Defendant (s)

SUMMONS

\* To the above-named Defendant: T. Gilman & Co., Ltd.

You are hereby summoned and required to serve upon.....  
.....Christine S. Collins....., plaintiff's attorney,  
whose address is Bowditch & Dewey, LLP, 311 Main St., P.O. Box 15156, Worcester, MA 01615-0156  
an answer to the complaint which is herewith served upon you, within 20 days after  
service of this summons upon you, exclusive of the day of service. If you fail to do so,  
judgement by default will be taken against you for the relief demanded in the complaint.  
You are also required to file your answer to the complaint in the SUPERIOR COURT  
Department of the Trial Court at WORCESTER either before service upon plaintiff's  
attorney or within a reasonable time thereafter.

Unless otherwise provided by Rule 13 (a), your answer must state as a counter-  
claim any claim which you may have against the plaintiff which arises out of the  
transaction of occurrence that is the subject matter of the plaintiff's claim or you will  
thereafter be barred from making such claim in any other action.

Witness, SUZANNE V. DEL VECCHIO, Esquire, at Worcester, the.....16th.....  
day of .....March.....in the year of our Lord two thousand and  
.....four.....

*Francis A. Ford*  
*[Signature]*  
A true copy by *[Signature]* process  
Attest: *Eugene S. Sullivan*  
Asst. Clerk

NOTES:

1. This summons is issued pursuant to Rule 4 of the Massachusetts Rules of Civil Procedure.
2. When more than one defendant is involved, the names of all defendants should appear in the caption.  
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PLEASE CIRCLE TYPE OF ACTION INVOLVED: TORT — MOTOR VEHICLE TORT —  
CONTRACT EQUITABLE RELIEF — CH. 93A — MEDICAL MALPRACTICE — OTHER.

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NOTICE TO DEFENDANT: You need not appear personally in court to answer the complaint, but  
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Court, Room 21.



COMMONWEALTH OF MASSACHUSETTS

Worcester, ss.

Superior Court  
Department of the Trial Court  
of the Commonwealth  
Civil Action

No. 03-2519C

Elizabeth R. Steffenberg,

ATTEST

Plaintiff (s)

v.

T. Gene Gilman, et al.,

Defendant (s)

SUMMONS

\* To the above-named Defendant: Aviva USA Corporation

You are hereby summoned and required to serve upon.....  
Christine S. Collins, plaintiff's attorney,  
whose address is Bowditch & Dewey, LLP, 311 Main St., P.O. Box 15156, Worcester, MA 01615-0156  
an answer to the complaint which is herewith served upon you, within 20 days after service of this summons upon you, exclusive of the day of service. If you fail to do so, judgement by default will be taken against you for the relief demanded in the complaint. You are also required to file your answer to the complaint in the SUPERIOR COURT Department of the Trial Court at WORCESTER either before service upon plaintiff's attorney or within a reasonable time thereafter.

Unless otherwise provided by Rule 13 (a), your answer must state as a counter-claim any claim which you may have against the plaintiff which arises out of the transaction of occurrence that is the subject matter of the plaintiff's claim or you will thereafter be barred from making such claim in any other action.

Witness, SUZANNE V. DEL VECCHIO, Esquire, at Worcester, the 16th  
day of March in the year of our Lord two thousand and  
four

*Francis A. Ford*  
*[Signature]*

A true copy  
Attest: Clerk

Asst. Clerk

NOTES:

1. This summons is issued pursuant to Rule 4 of the Massachusetts Rules of Civil Procedure.
2. When more than one defendant is involved, the names of all defendants should appear in the caption. If a separate summons is used for each defendant, each should be addressed to that particular defendant.

PLEASE CIRCLE TYPE OF ACTION INVOLVED: TORT — MOTOR VEHICLE TORT —  
CONTRACT EQUITABLE RELIEF — CH. 93A — MEDICAL MALPRACTICE — OTHER.

\*

NOTICE TO DEFENDANT: You need not appear personally in court to answer the complaint, but if you claim to have a defense, either you or your attorney must serve a copy of your written answer within 20 days as specified herein AND also file the original in the Clerk's Office, Superior Court, Room 21.



COMMONWEALTH OF MASSACHUSETTS

Worcester, ss.

Superior Court  
Department of the Trial Court  
of the Commonwealth  
Civil Action

No. 03-2519C

FILED  
APR 8 2004

ATTEST:

Elizabeth R. Steffenberg,

Plaintiff (s)

v.

T. Gene Gilman, et al.,

Defendant (s)

SUMMONS

\* To the above-named Defendant: Tradetech, LLC

You are hereby summoned and required to serve upon.....  
Christine S. Collins, plaintiff's attorney,  
whose address is Bowditch & Dewey, LLP, 311 Main St., P.O. Box 15156, Worcester, MA 01615-0156  
an answer to the complaint which is herewith served upon you, within 20 days after service of this summons upon you, exclusive of the day of service. If you fail to do so, judgement by default will be taken against you for the relief demanded in the complaint. You are also required to file your answer to the complaint in the SUPERIOR COURT Department of the Trial Court at WORCESTER either before service upon plaintiff's attorney or within a reasonable time thereafter.

Unless otherwise provided by Rule 13 (a), your answer must state as a counter-claim any claim which you may have against the plaintiff which arises out of the transaction of occurrence that is the subject matter of the plaintiff's claim or you will thereafter be barred from making such claim in any other action.

Witness, SUZANNE V. DEL VECCHIO, Esquire, at Worcester, the.....16th.....  
day of .....March.....in the year of our Lord two thousand and  
.....four.....

*[Signature]*  
A true copy by photo  
Attest: Clerk

NOTES:

1. This summons is issued pursuant to Rule 4 of the Massachusetts Rules of Civil Procedure.
2. When more than one defendant is involved, the names of all defendants should appear in the caption. If a separate summons is used for each defendant, each should be addressed to that particular defendant.

PLEASE CIRCLE TYPE OF ACTION INVOLVED: TORT — MOTOR VEHICLE TORT —  
CONTRACT EQUITABLE RELIEF — CH. 93A — MEDICAL MALPRACTICE — OTHER.

\*

NOTICE TO DEFENDANT: You need not appear personally in court to answer the complaint, but if you claim to have a defense, either you or your attorney must serve a copy of your written answer within 20 days as specified herein AND also file the original in the Clerk's Office, Superior Court, Room 21.

COMMONWEALTH OF MASSACHUSETTS

Worcester, ss.

Superior Court  
Department of the Trial Court  
of the Commonwealth  
Civil Action

No. 03-2519C

Elizabeth R. Steffenberg,

Plaintiff (s)

v.

T. Gene Gilman, et al.,

Defendant (s)

SUMMONS

\* To the above-named Defendant: Tradetech, Ltd.

You are hereby summoned and required to serve upon.....  
Christine S. Collins, plaintiff's attorney,  
whose address is Bowditch & Dewey, LLP, 311 Main St., P.O. Box 15156, Worcester, MA 01615-0156  
an answer to the complaint which is herewith served upon you, within 20 days after  
service of this summons upon you, exclusive of the day of service. If you fail to do so,  
judgement by default will be taken against you for the relief demanded in the complaint.  
You are also required to file your answer to the complaint in the SUPERIOR COURT  
Department of the Trial Court at WORCESTER either before service upon plaintiff's  
attorney or within a reasonable time thereafter.

Unless otherwise provided by Rule 13 (a), your answer must state as a counter-  
claim any claim which you may have against the plaintiff which arises out of the  
transaction of occurrence that is the subject matter of the plaintiff's claim or you will  
thereafter be barred from making such claim in any other action.

Witness, SUZANNE V. DEL VECCHIO, Esquire, at Worcester, the 16th.....  
day of March.....in the year of our Lord two thousand and  
four.....

*Francis A. Ford*  
*[Redacted Signature]*

True copy: Clerk  
*Eugene G. Sullivan*

NOTES:

1. This summons is issued pursuant to Rule 4 of the Massachusetts Rules of Civil Procedure.
2. When more than one defendant is involved, the names of all defendants should appear in the caption.  
If a separate summons is used for each defendant, each should be addressed to that particular defendant.

PLEASE CIRCLE TYPE OF ACTION INVOLVED: TORT — MOTOR VEHICLE TORT —  
CONTRACT EQUITABLE RELIEF — CH. 93A — MEDICAL MALPRACTICE — OTHER.

\*

NOTICE TO DEFENDANT: You need not appear personally in court to answer the complaint, but  
if you claim to have a defense, either you or your attorney must serve a copy of your written  
answer within 20 days as specified herein AND also file the original in the Clerk's Office, Superior  
Court, Room 21.

COMMONWEALTH OF MASSACHUSETTS

Worcester, ss.

FILED  
APR 11 2004  
ATTEST:  
*[Signature]*

Superior Court  
Department of the Trial Court  
of the Commonwealth  
Civil Action

No. 03-2519C

Elizabeth R. Steffenberg,

Plaintiff (s)

v.

T. Gene Gilman, et al.,

Defendant (s)

SUMMONS

\* To the above-named Defendant: Ivy Helix, LLC

You are hereby summoned and required to serve upon.....  
Christine S. Collins..... plaintiff's attorney,  
whose address is Bowditch & Dewey, LLP, 311 Main St., P.O. Box 15156, Worcester, MA 01615-0156  
an answer to the complaint which is herewith served upon you, within 20 days after  
service of this summons upon you, exclusive of the day of service. If you fail to do so,  
judgement by default will be taken against you for the relief demanded in the complaint.  
You are also required to file your answer to the complaint in the SUPERIOR COURT  
Department of the Trial Court at WORCESTER either before service upon plaintiff's  
attorney or within a reasonable time thereafter. 118)

Unless otherwise provided by Rule 13 (a), your answer must state as a counter-  
claim any claim which you may have against the plaintiff which arises out of the  
transaction of occurrence that is the subject matter of the plaintiff's claim or you will  
thereafter be barred from making such claim in any other action.

Witness, SUZANNE V. DEL VECCHIO, Esquire, at Worcester, the..... 16th  
day of ..... March..... in the year of our Lord two thousand and  
.....four.....

*[Signature: Daniel A. Ford]*  
*[Signature]*

A true copy by photostatic process  
Clerk

NOTES:

1. This summons is issued pursuant to Rule 4 of the Massachusetts Rules of Civil Procedure.
2. When more than one defendant is involved, the names of all defendants should appear in the caption.  
If a separate summons is used for each defendant, each should be addressed to that particular defendant.

PLEASE CIRCLE TYPE OF ACTION INVOLVED: TORT — MOTOR VEHICLE TORT —  
CONTRACT EQUITABLE RELIEF — CH. 93A — MEDICAL MALPRACTICE — OTHER.

\*

NOTICE TO DEFENDANT: You need not appear personally in court to answer the complaint, but  
if you claim to have a defense, either you or your attorney must serve a copy of your written  
answer within 20 days as specified herein AND also file the original in the Clerk's Office, Superior  
Court, Room 21.

COMMONWEALTH OF MASSACHUSETTS

Worcester, ss.

FILED

APR 8 2004

ATTEST:

Superior Court  
Department of the Trial Court  
of the Commonwealth  
Civil Action

No. 03-2519C

Elizabeth R. Steffenberg,

Plaintiff (s)

v.

T. Gene Gilman, et al.,

Defendant (s)

SUMMONS

\* To the above-named Defendant: The Gilman Insurance Agency, Inc.

You are hereby summoned and required to serve upon.....  
Christine S. Collins....., plaintiff's attorney,  
whose address is Bowditch & Dewey, LLP, 311 Main St., P.O. Box 15156, Worcester, MA 01615-0156  
an answer to the complaint which is herewith served upon you, within 20 days after  
service of this summons upon you, exclusive of the day of service. If you fail to do so,  
judgement by default will be taken against you for the relief demanded in the complaint.  
You are also required to file your answer to the complaint in the SUPERIOR COURT  
Department of the Trial Court at WORCESTER either before service upon plaintiff's  
attorney or within a reasonable time thereafter.

Unless otherwise provided by Rule 13 (a), your answer must state as a counter-  
claim any claim which you may have against the plaintiff which arises out of the  
transaction of occurrence that is the subject matter of the plaintiff's claim or you will  
thereafter be barred from making such claim in any other action.

Witness, SUZANNE V. DEL VECCHIO, Esquire, at Worcester, the.....16th  
day of ...March.....in the year of our Lord two thousand and  
....four.....

*Francis A. Ford*  
*Eugene J. Sullivan*  
A true copy of the original process  
Asst. Clerk

NOTES:

1. This summons is issued pursuant to Rule 4 of the Massachusetts Rules of Civil Procedure.
2. When more than one defendant is involved, the names of all defendants should appear in the caption.  
If a separate summons is used for each defendant, each should be addressed to that particular defendant.

PLEASE CIRCLE TYPE OF ACTION INVOLVED: TORT — MOTOR VEHICLE TORT —  
CONTRACT EQUITABLE RELIEF — CH. 93A — MEDICAL MALPRACTICE — OTHER.

\*

NOTICE TO DEFENDANT: You need not appear personally in court to answer the complaint, but  
if you claim to have a defense, either you or your attorney must serve a copy of your written  
answer within 20 days as specified herein AND also file the original in the Clerk's Office, Superior  
Court, Room 21.

COMMONWEALTH OF MASSACHUSETTS

Worcester, ss.

APR 12 2004

ATTEST:

*[Signature]*

Superior Court  
Department of the Trial Court  
of the Commonwealth  
Civil Action

No. 03-2519C

Elizabeth R. Steffenberg,

Plaintiff (s)

v.

T. Gene Gilman, et al.,

Defendant (s)

SUMMONS

\* To the above-named Defendant: Financial Links, Inc.

You are hereby summoned and required to serve upon.....  
.....Christine S. Collins....., plaintiff's attorney,  
whose address is Rowditch & Dewey, LLP, 311 Main St., P.O. Box 15156, Worcester, MA 01615-0156  
an answer to the complaint which is herewith served upon you, within 20 days after  
service of this summons upon you, exclusive of the day of service. If you fail to do so,  
judgement by default will be taken against you for the relief demanded in the complaint.  
You are also required to file your answer to the complaint in the SUPERIOR COURT  
Department of the Trial Court at WORCESTER either before service upon plaintiff's  
attorney or within a reasonable time thereafter.

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claim any claim which you may have against the plaintiff which arises out of the  
transaction of occurrence that is the subject matter of the plaintiff's claim or you will  
thereafter be barred from making such claim in any other action.

Witness, SUZANNE V. DEL VECCHIO, Esquire, at Worcester, the 16th  
day of March.....in the year of our Lord two thousand and  
four.....

*[Signature]*  
*[Signature]*

A true copy by photostatic process  
Attest: *[Signature]* Clerk

NOTES:

1. This summons is issued pursuant to Rule 4 of the Massachusetts Rules of Civil Procedure.
2. When more than one defendant is involved, the names of all defendants should appear in the caption.  
If a separate summons is used for each defendant, each should be addressed to that particular defendant.

PLEASE CIRCLE TYPE OF ACTION INVOLVED: TORT — MOTOR VEHICLE TORT —  
CONTRACT EQUITABLE RELIEF — CH. 93A — MEDICAL MALPRACTICE — OTHER.

\*

NOTICE TO DEFENDANT: You need not appear personally in court to answer the complaint, but  
if you claim to have a defense, either you or your attorney must serve a copy of your written  
answer within 20 days as specified herein AND also file the original in the Clerk's Office, Superior  
Court, Room 21.